



Lane Cove Orthodontics,
Level 1, 138 Longueville Road,
LANE COVE NSW 2066

24 April, 2009

To Lane Cove Orthodontics Clinic,

I am writing this just to let you know how happy we are to attend Lane Cove Orthodontics Practice.

Every time we enter we are greeted with a friendly smile. The receptionists are only too happy to help and explain appointments and payments in a most appealing manner.

The nurses are so happy and make my daughter feel very comfortable. Emma has a brain injury and Epilepsy, so it is important that she is not nervous. They excel at making her comfortable.

Dr Rex, well what can I say, she is so calm and explains every thing in a way we can completely understands. I was concerned how Emma would cope with the impressions, Dr Rex explained everything so Emma was relaxed. It all went very well. It is very clear that the team are happy working together.

We look forward to our years ahead with the team at Lane Cove Orthodontics.

Regards,
Penny Prott.